

FIGURE 1

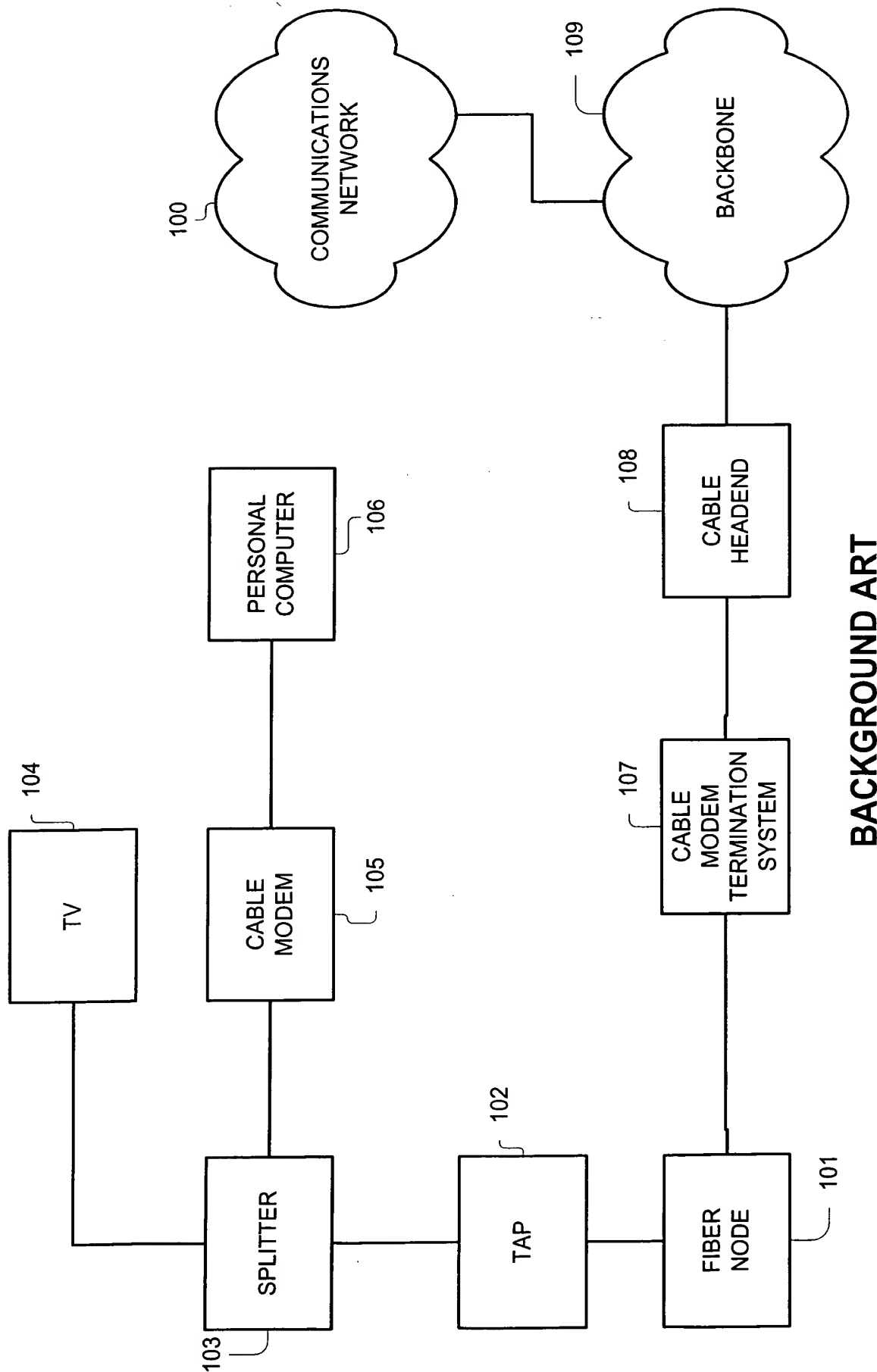
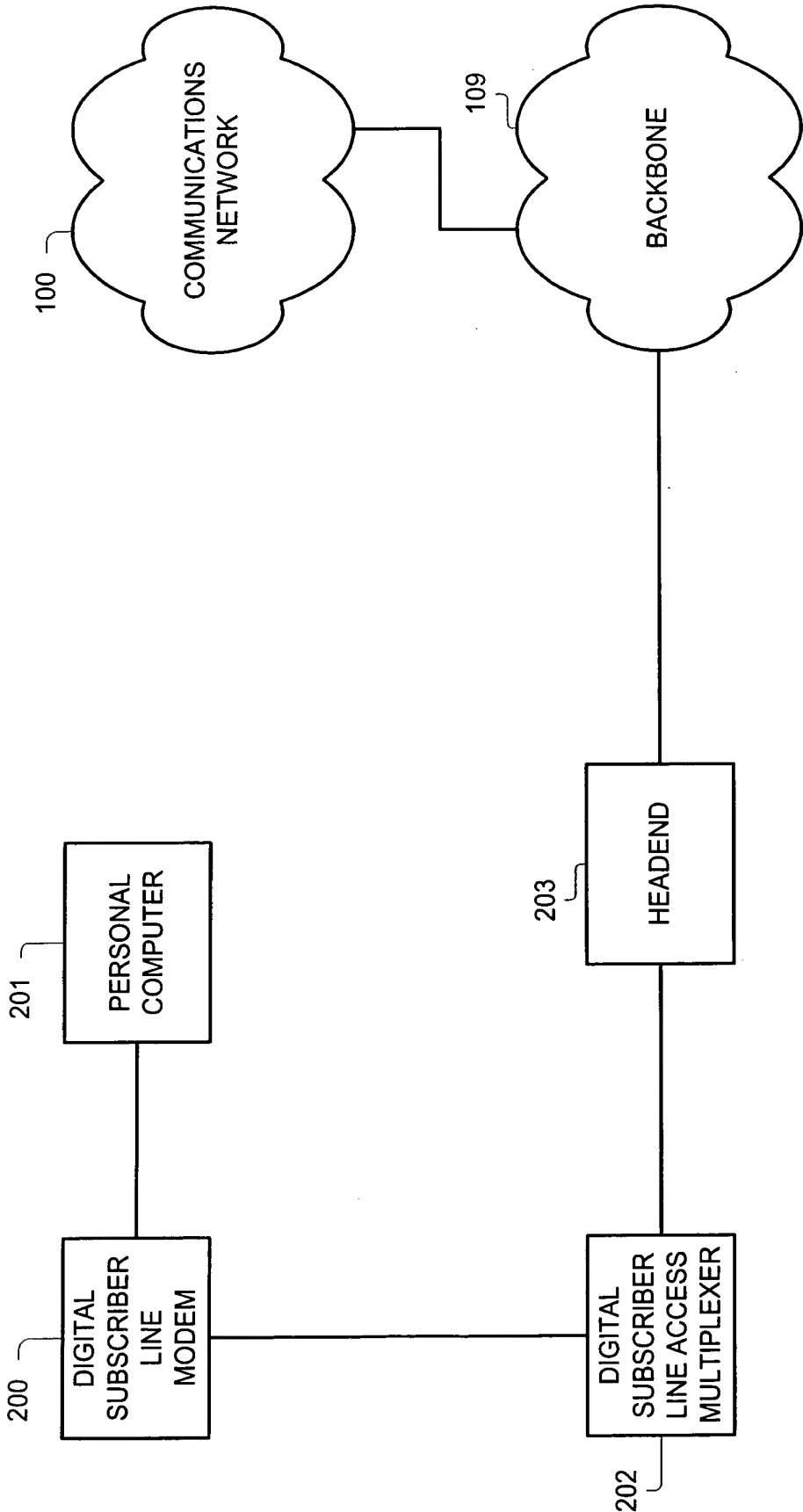


FIG. 20" 54048460

FIGURE 2



BACKGROUND ART

FIGURE 3

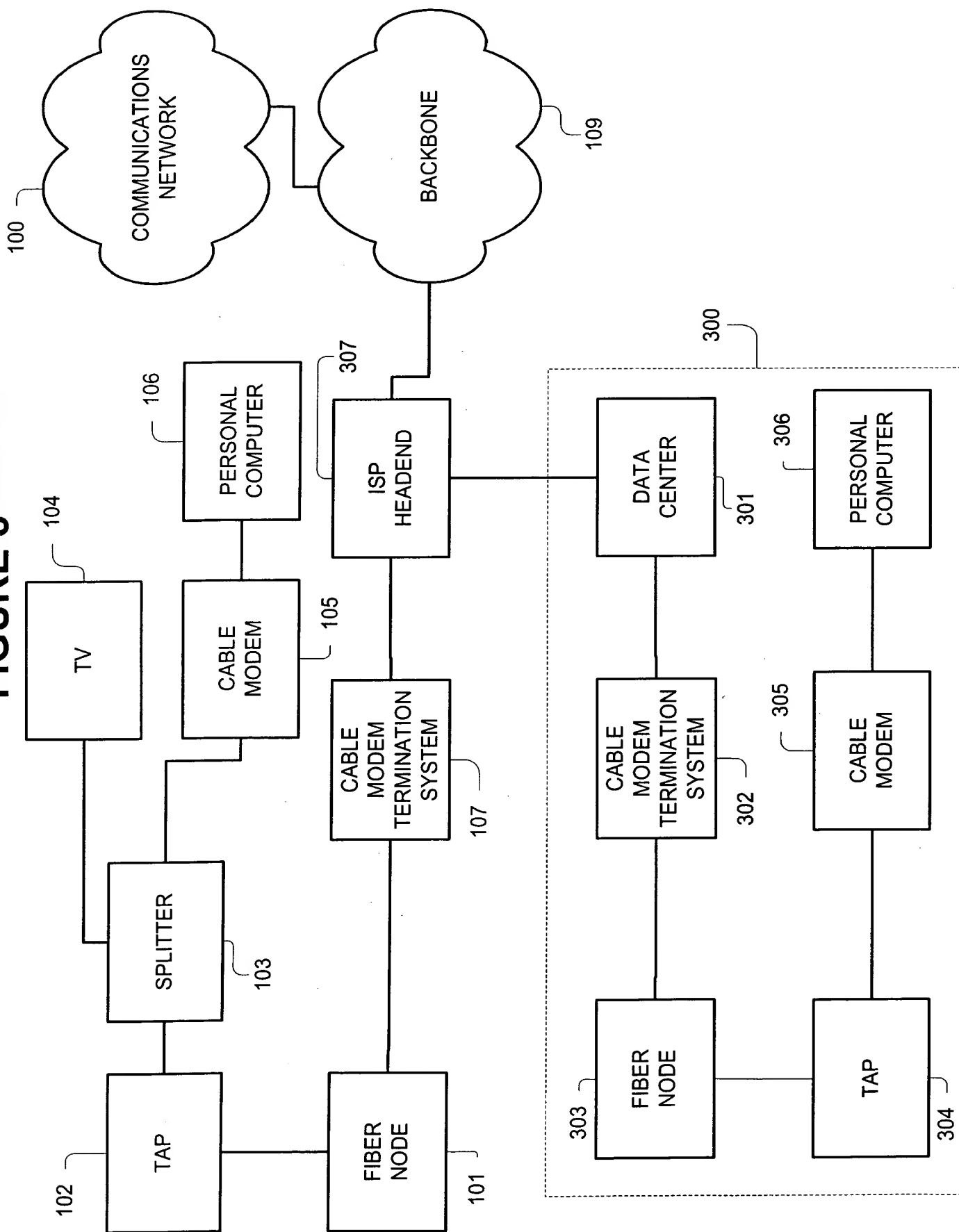


FIGURE 4

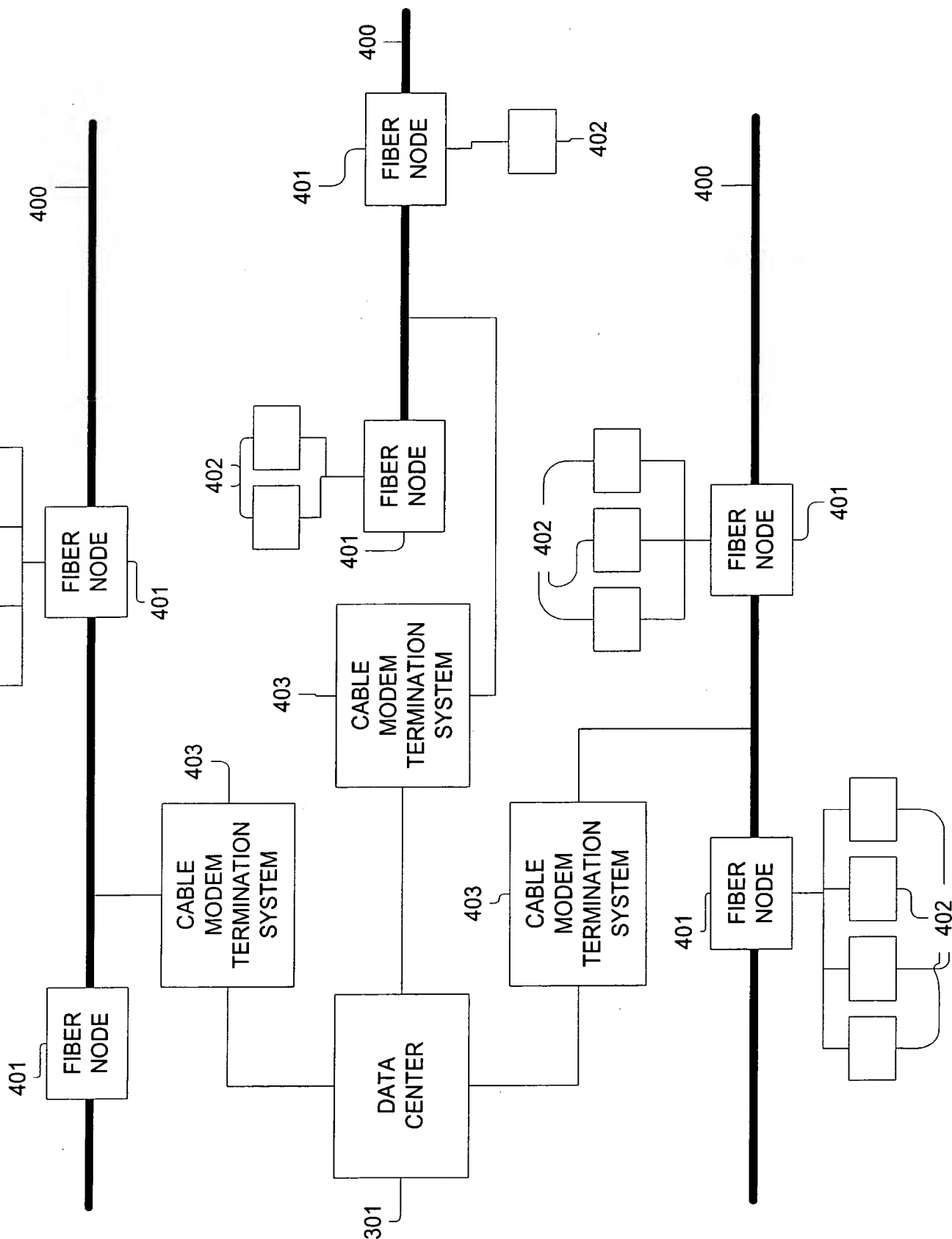


FIGURE 5

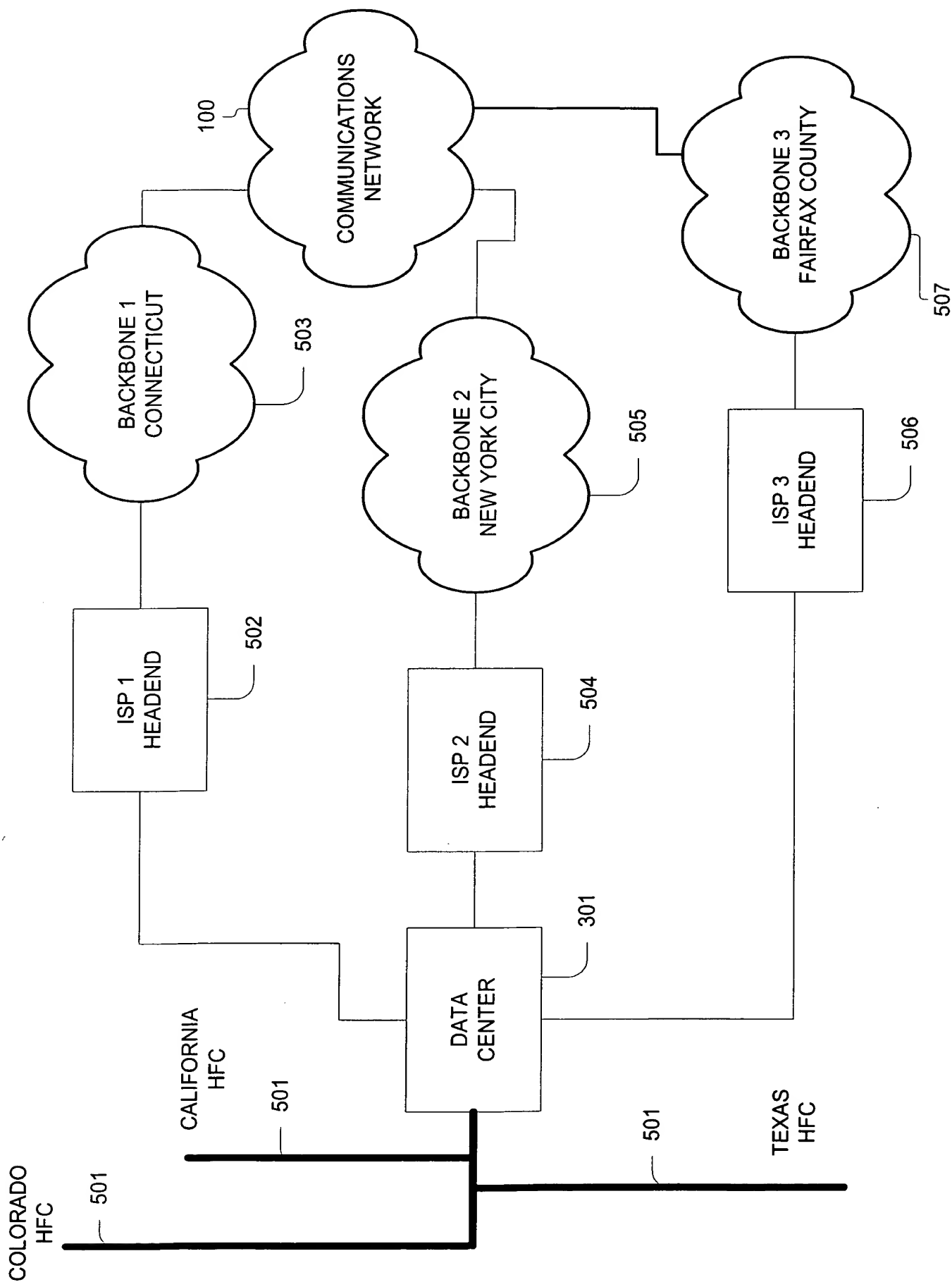


FIGURE 6

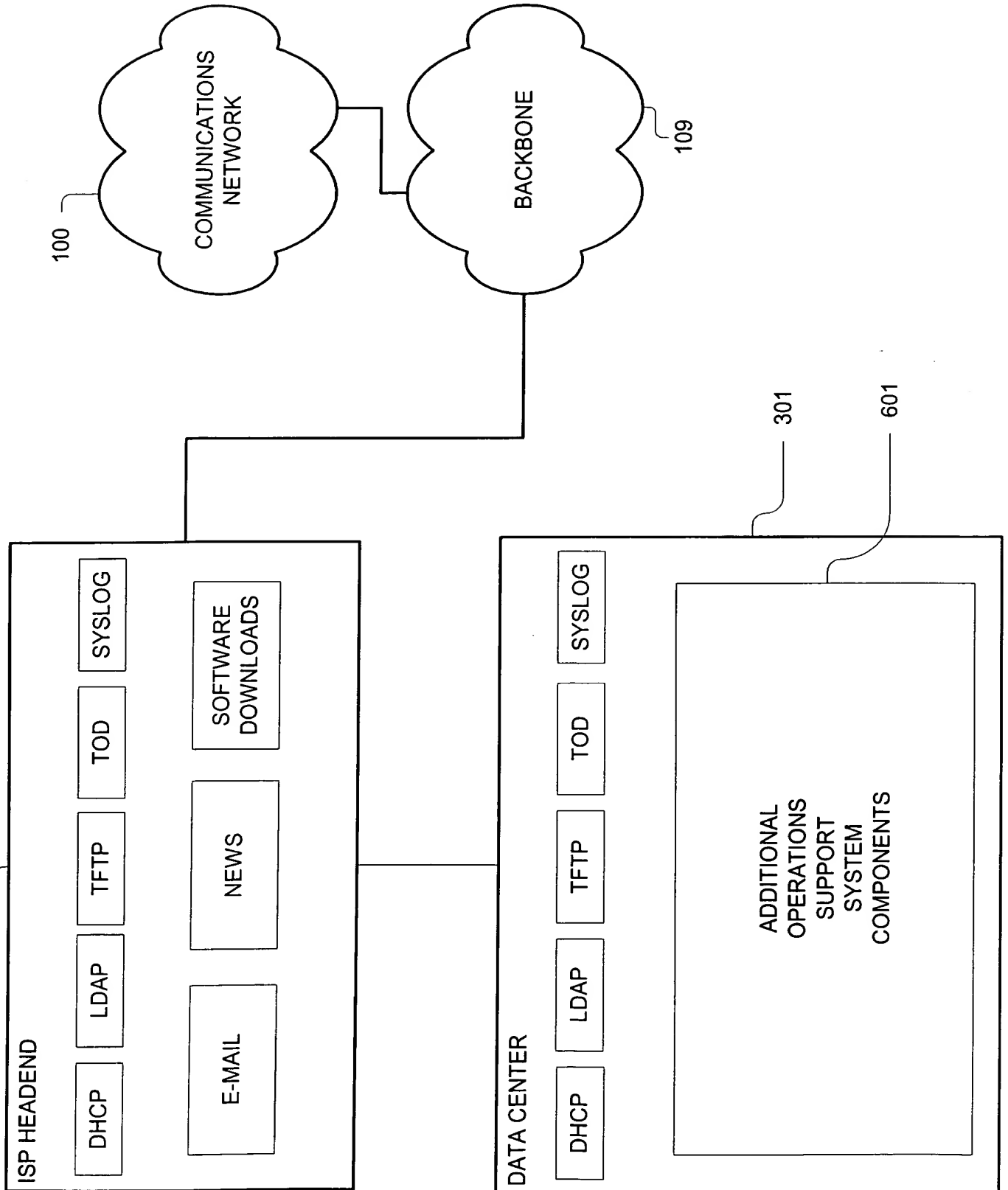
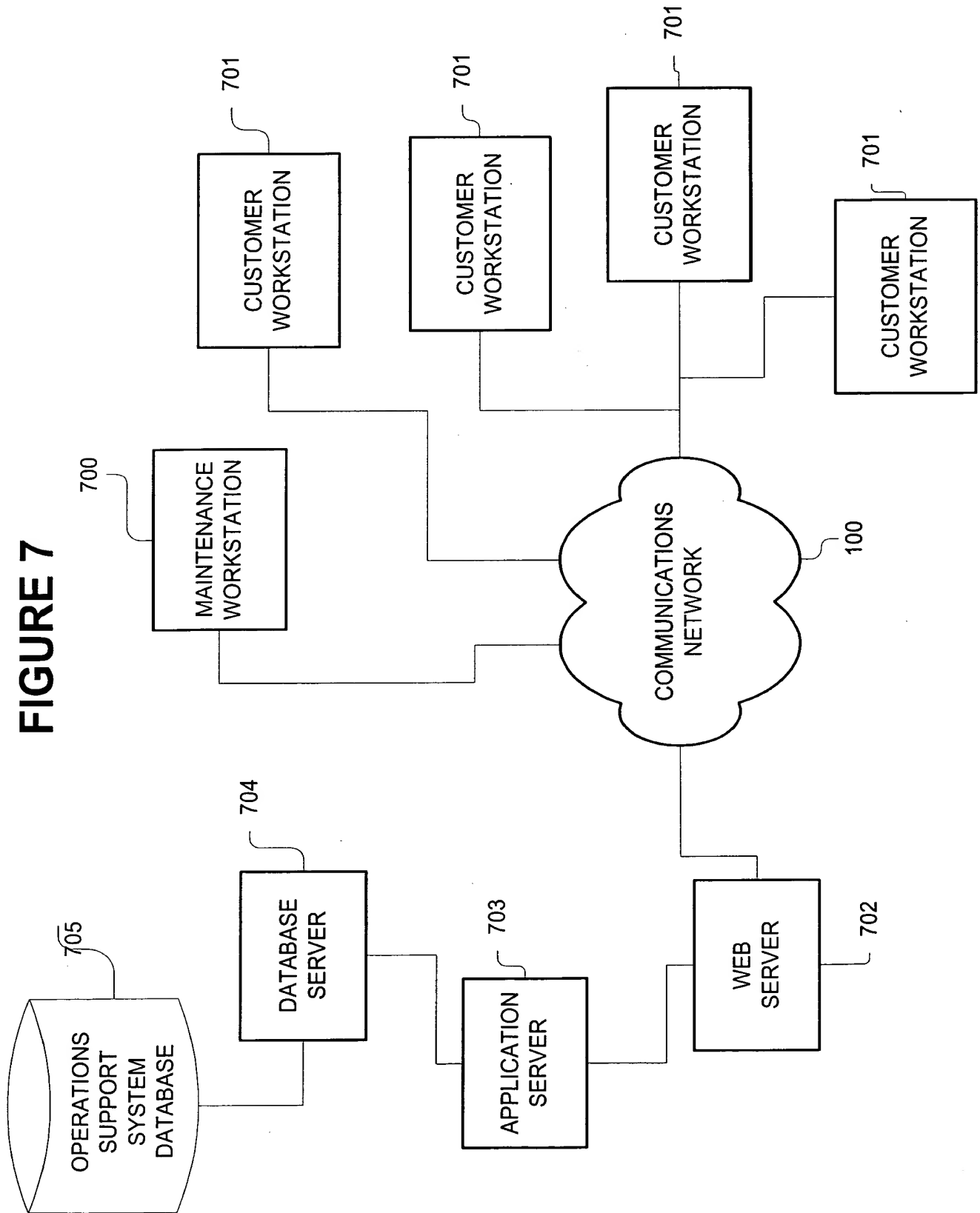


FIGURE 7



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FIGURE 8

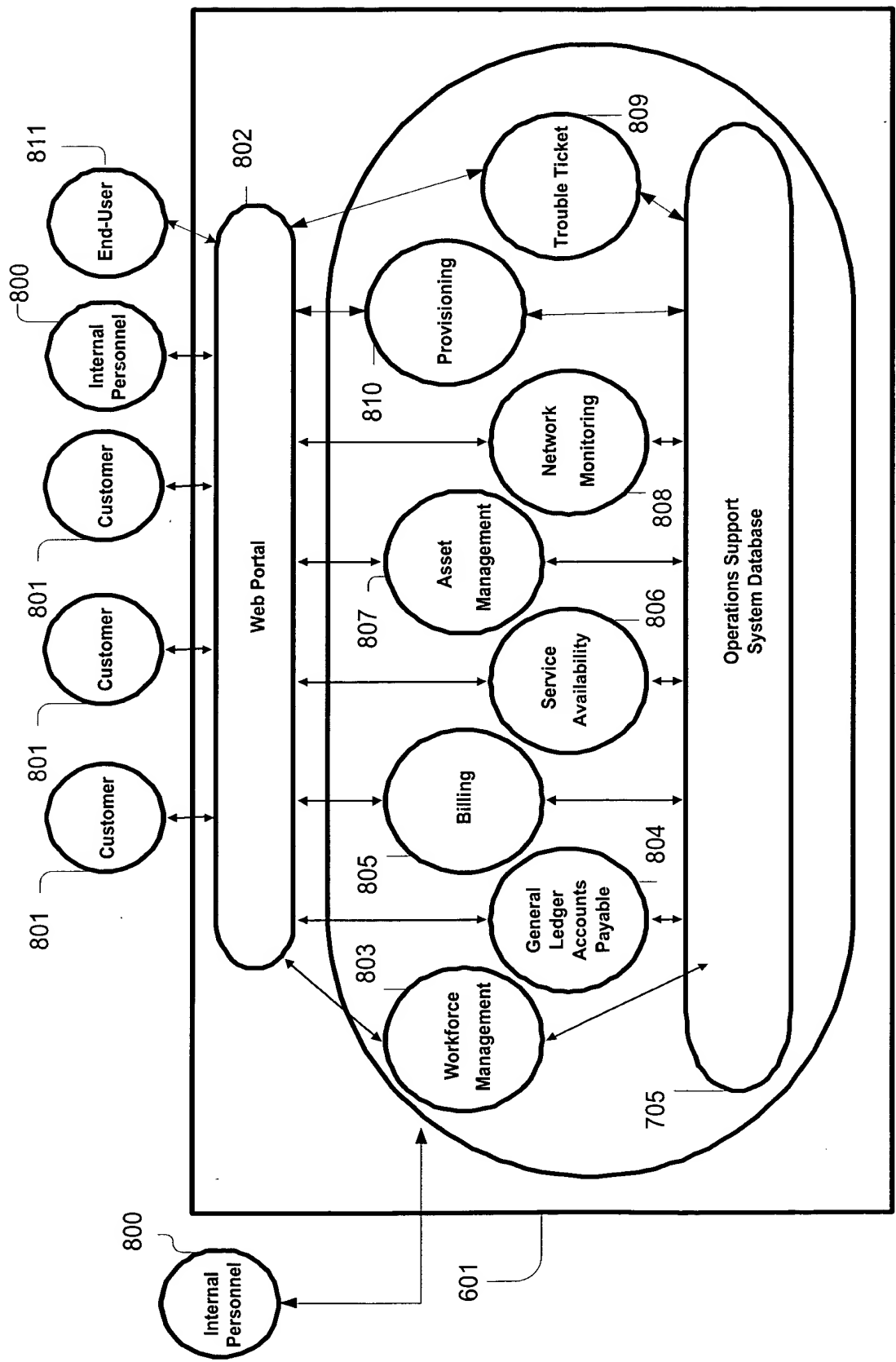


FIGURE 9

OPERATIONS SUPPORT SYSTEM
DATABASE

END USER ID	CUSTOMER ID	CUSTOMER PLAN	END USER BILLING INFORMATION
1	1	A	END USER BILLING INFORMATION
2	2	B	END USER BILLING INFORMATION
3	1	C	END USER BILLING INFORMATION
4	3	A	END USER BILLING INFORMATION
5	2	B	END USER BILLING INFORMATION
6	1	A	END USER BILLING INFORMATION
7	2	B	END USER BILLING INFORMATION
8	2	C	END USER BILLING INFORMATION

ISP 1

1	1	A	END USER BILLING INFORMATION
3	1	C	END USER BILLING INFORMATION
6	1	A	END USER BILLING INFORMATION

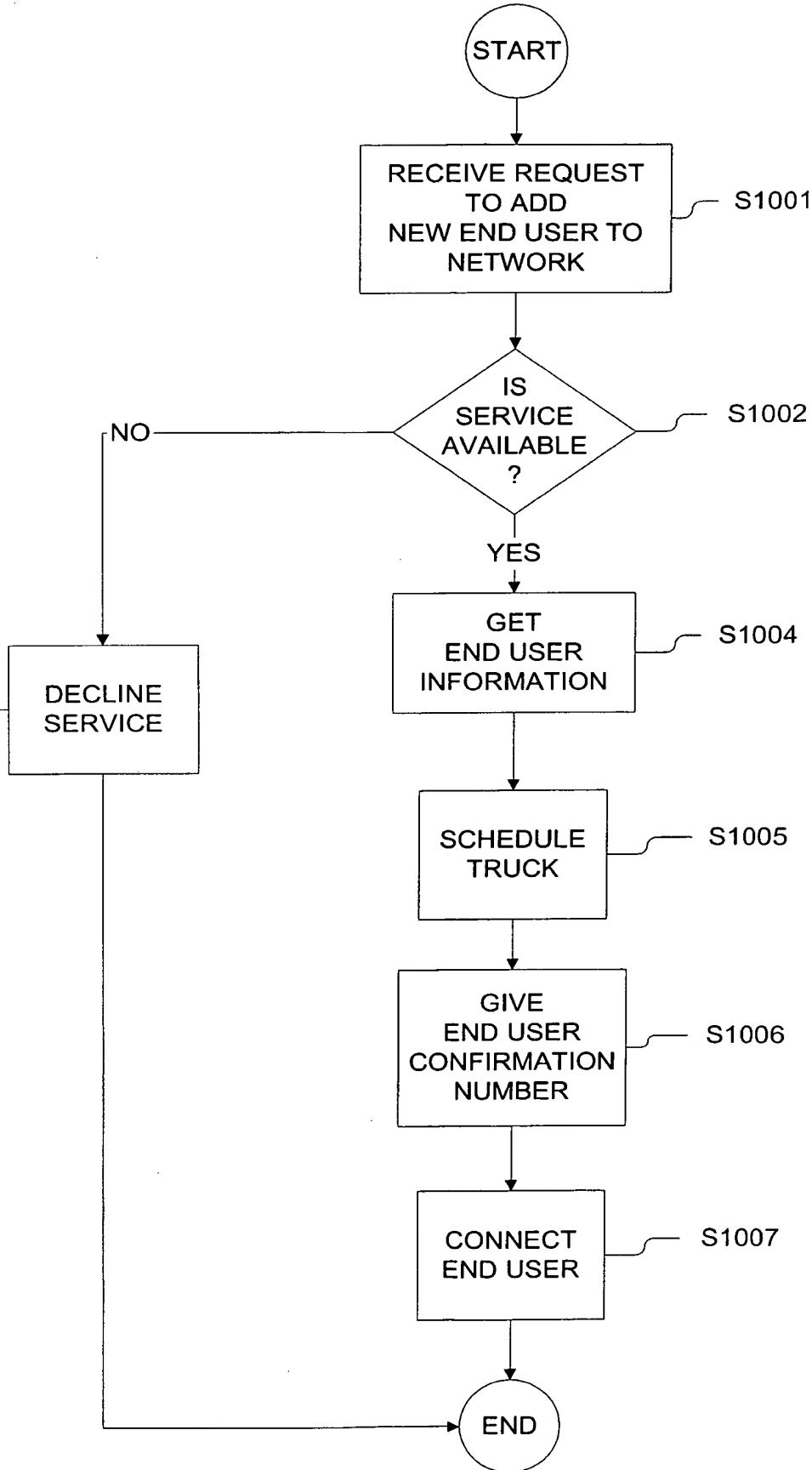
ISP 2

2	2	B	END USER BILLING INFORMATION
5	2	B	END USER BILLING INFORMATION
7	2	B	END USER BILLING INFORMATION
8	2	C	END USER BILLING INFORMATION

ISP 3

4	3	A	END USER BILLING INFORMATION
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FIGURE 10



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T09225048/60

FIGURE 11

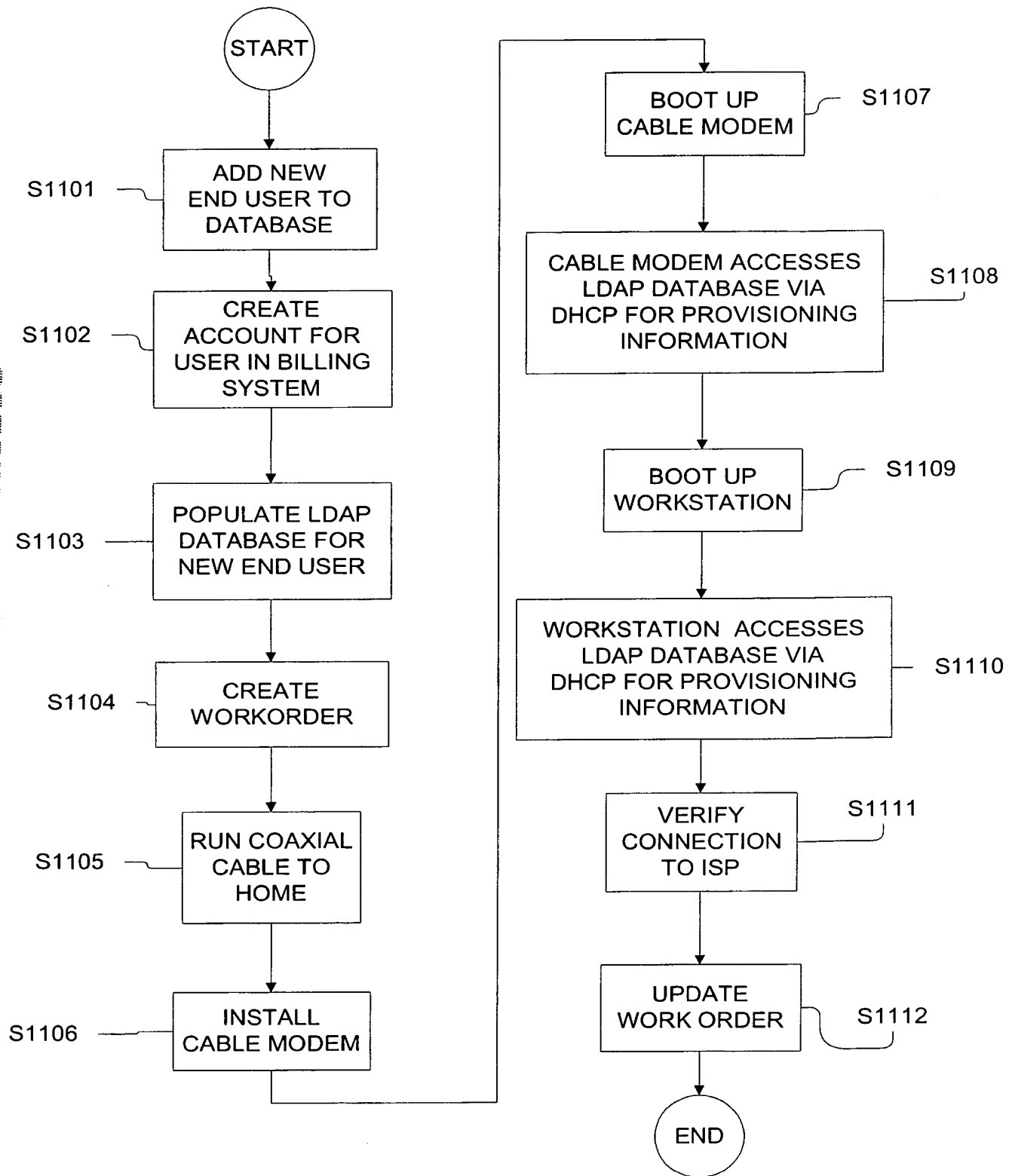


FIGURE 12

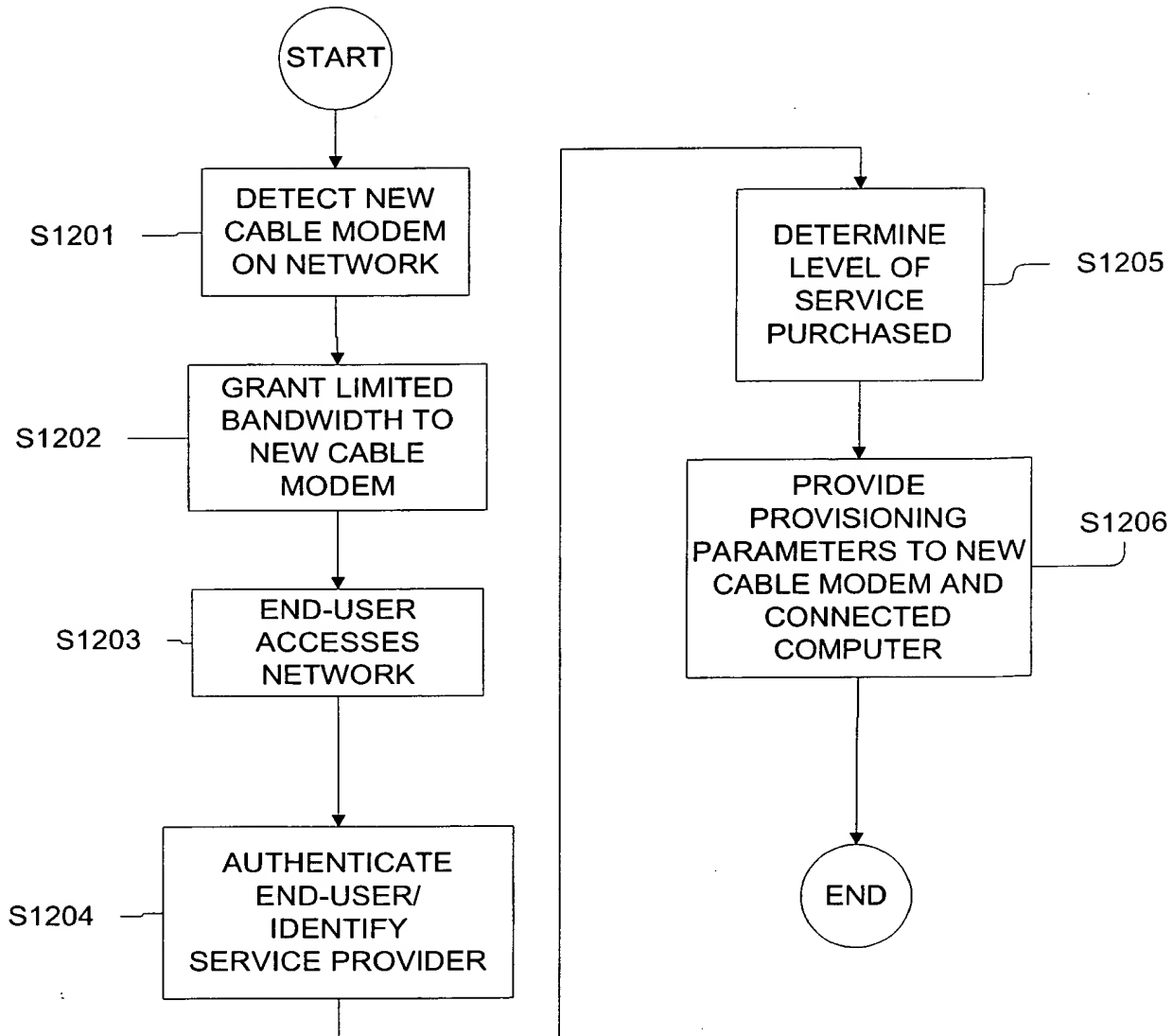


FIGURE 13

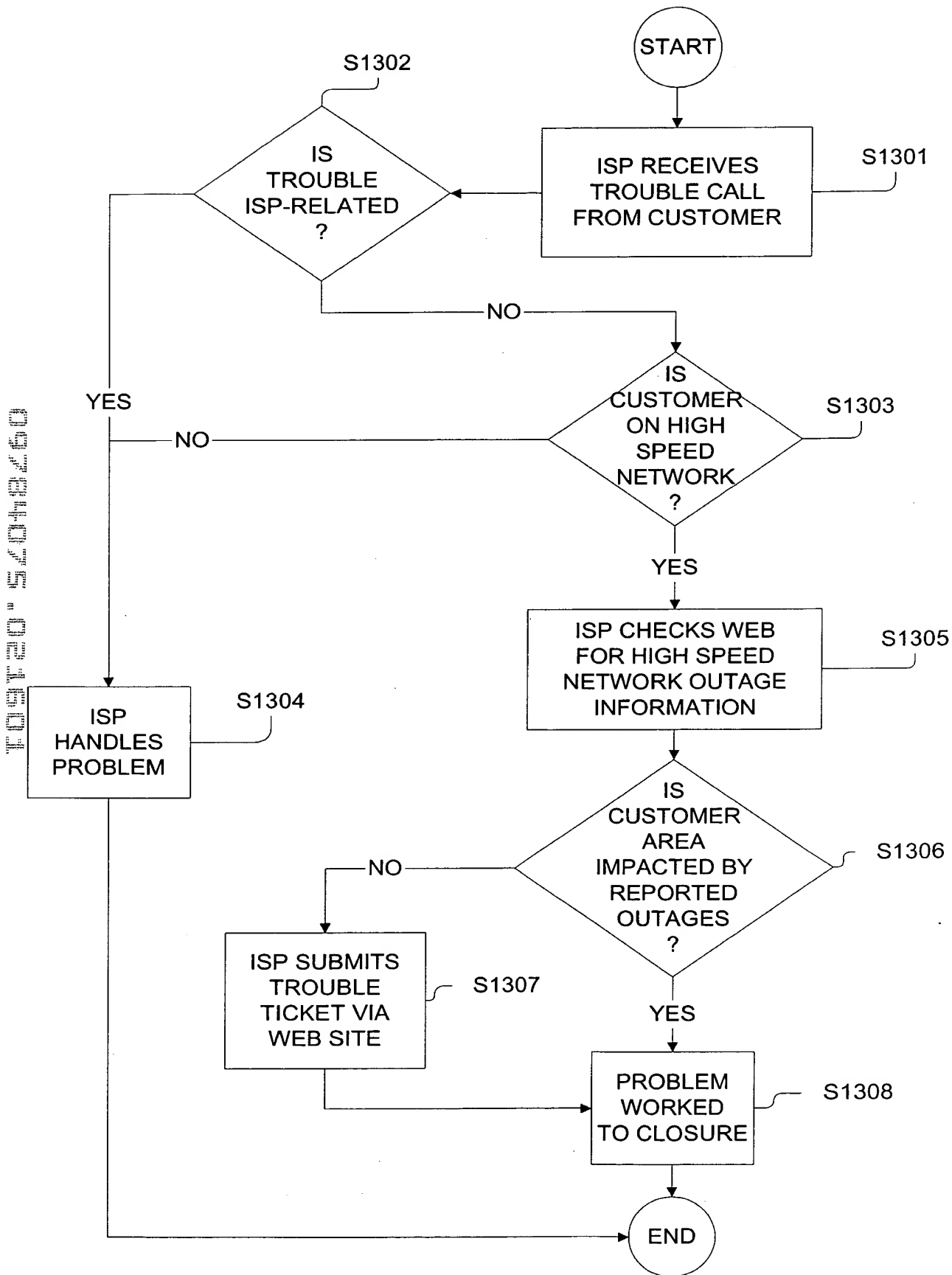


FIGURE 14

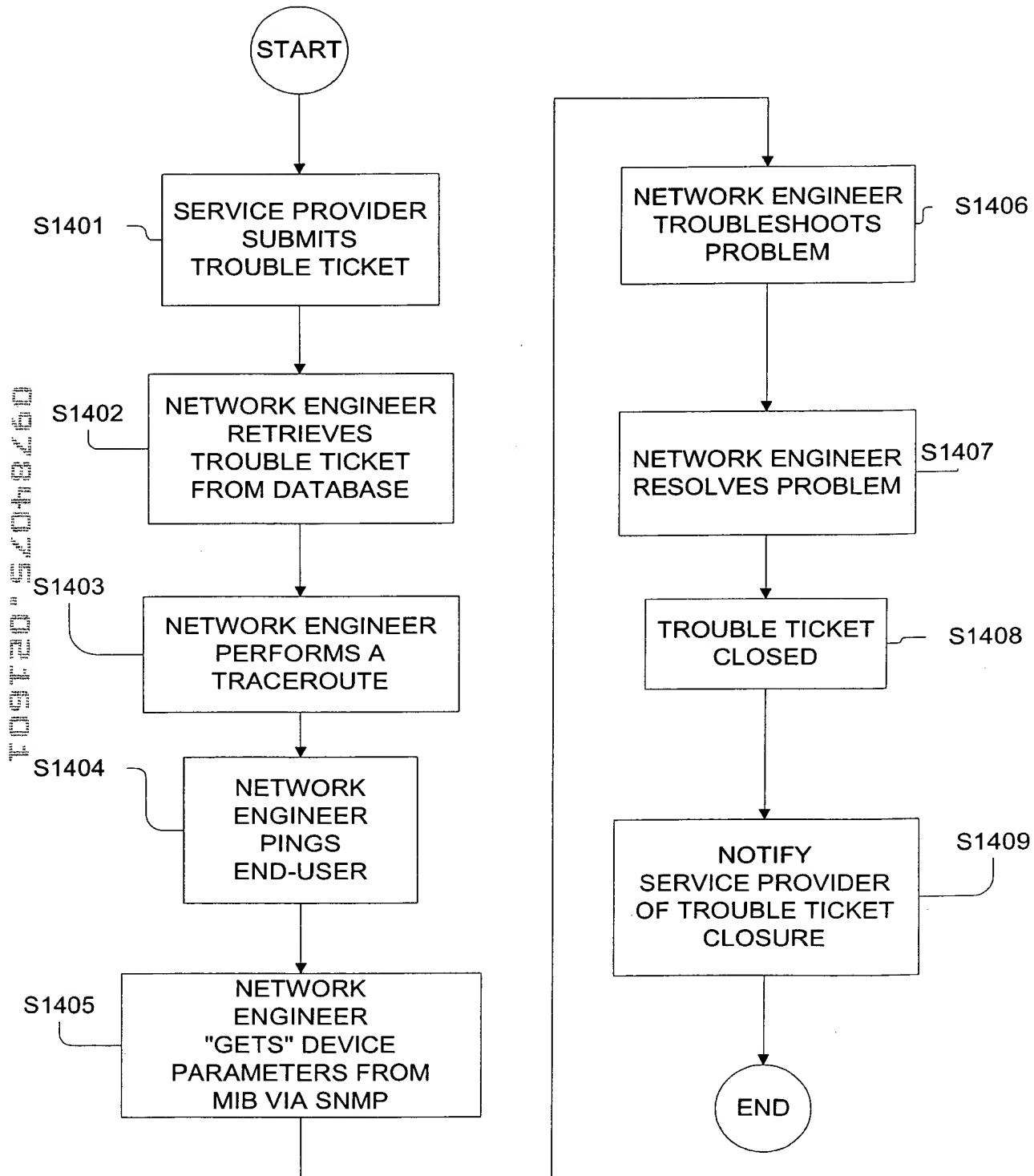


FIGURE 15

